

Conditions of Use

As part of the improvement of its services, ENEO offers its customers an electronic billing system. Customers will have the option of opting for electronic receipt of the invoice by checking the "Electronic invoice" box in the "Choice of invoice type" function.

Customers who opt for the electronic invoicing system will receive a link to download the electronic invoice by one of the following communication methods to which they have easy access, namely:

- E-mail
- WhatsApp
- SMS, etc.

A message confirming their choice of invoice type will be sent to them.

However, it will still be possible for the customer to modify this choice of invoice type.